



CN is a Solid Partner With a Great Network





23,000 engaged employees



20,000 route-miles



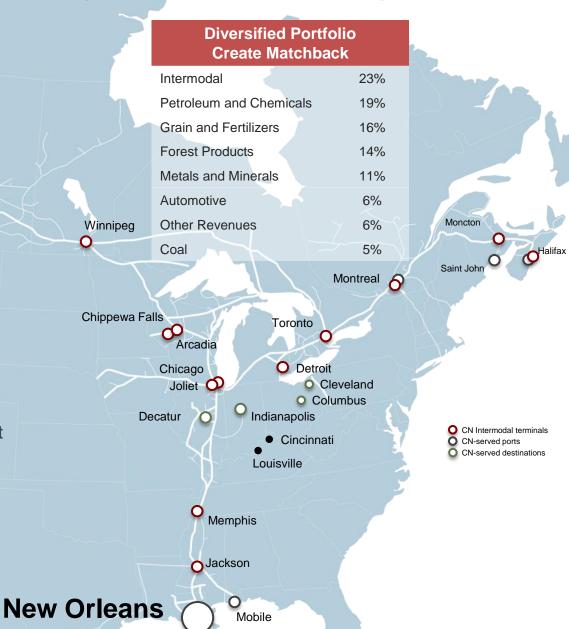
C\$12.6B of customer support



C\$60B of shareholder support

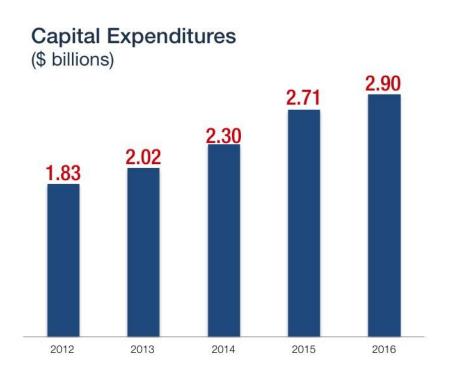


Enabling over \$250 billion worth of business





Investing for Growth, Capacity And to Better Serve our Partners



- Continuing to harden our infrastructure with a focus on safety and network fluidity
- Investing in new equipment, including 90 new AC locomotives
- Advancing our PTC implementation, and our special technology fund

Continuing to Invest for Tomorrow's Service





Port of New Orleans 2016 Port Capacity Expansion





Port of Mobile May 2016 CN Opens Gateway to U.S. Mid-West & Central Canada



Future Value Added

ICTF PHASE I & II

• 80 ac. / 32 ha. Facility - 10,800 ft / 3300 m of working tracks -12,000 ft / 3700 m of support tracks

Weekly carrier service on major trade lanes Maersk / CMA CGM / MSC / ZIM / CSCL

Planning 2 additional cranes reaching 22 across

Now: 2 cranes reaching 19 across

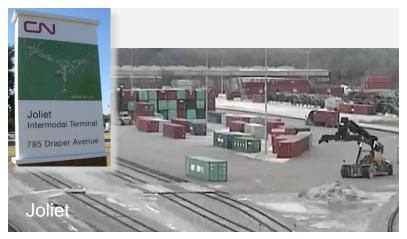
Can handle vessels up to 10,000 TEU

- Run-around track handling up to 3 unit trains per day
- Dedicated vehicle flyover bridge connecting to the marine terminal
- 200,000 TEU annual throughput capacity at completion
- Intermodal ready May 2016

6



CN's Expansions in U.S. Mid-West Support Growth



- 25% additional ground space in 2015
- 35% Additional track/pad capacity/ground space 2016



 Multi-year plan to increase terminal throughput from 100,000 to 150,000 lifts/year (2017)



 Multi-year plan to increase terminal throughput from 250,000 to 500,000 lifts/year



Extending CN's reach by partnering with a "Best in Class" regional railroad (INRD)

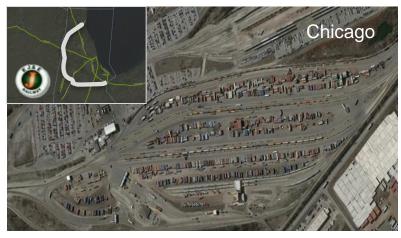


CN's Expansions in U.S. Mid-West Support Growth



 Export focused facility that will source capacity from Memphis, Chicago, & Ohio Valley





- Refined Operations and processes
- EJ&E Best route into and around Chicago



Country ramp concept – Perfect marriage of a large volume import customer and high volume export demand

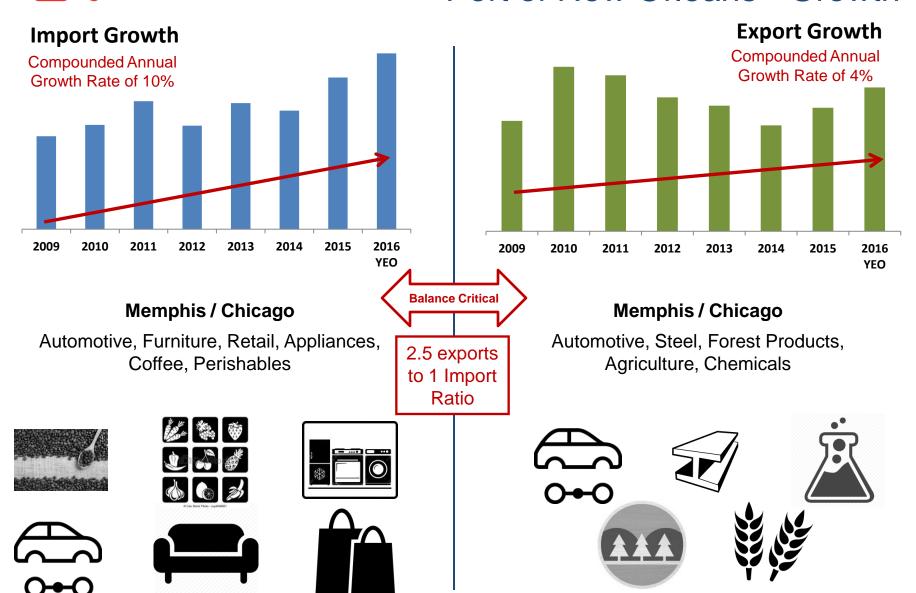


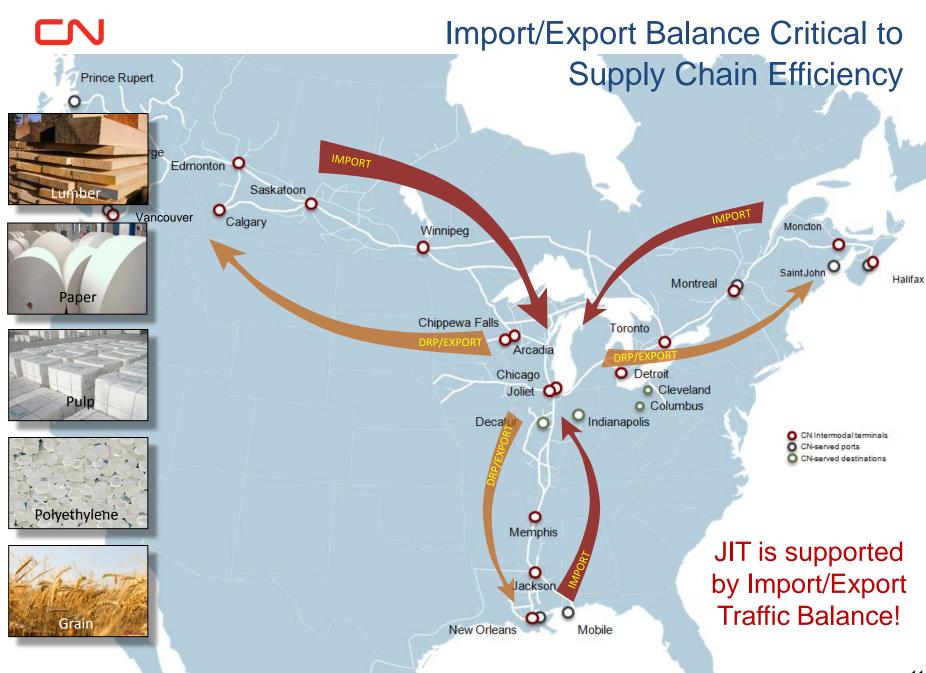
Port of New Orleans Transit Times to Inland Terminals





Port of New Orleans - Growth





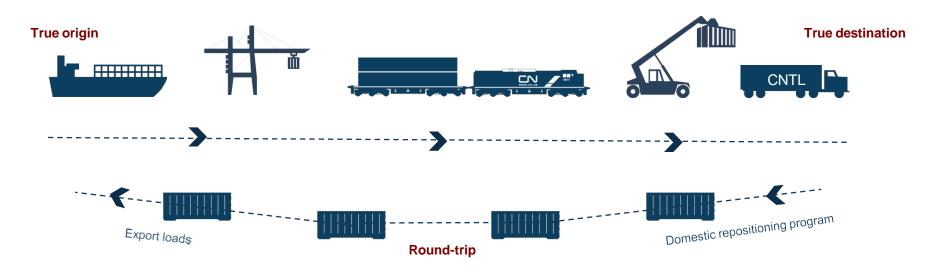


Delivering & Refining the End-to-End Supply Chain

Evolved from railroad thinking...



...to Supply Chain Thinking & Round Trip Thinking



"It's about the velocity of the container through the Entire Supply Chain"



Facing and resolving Challenges



Ocean Vessels

Import volume forecast Vessels schedule



Continuous improvement of forecast accuracy working with Steamship lines



Port Evacuation

Railcar Supply Labour



Service Level Agreements – Joint KPI's CN Port Managers Port expansions Railcar pipeline management

Pre-positioning equipment in strategic locations



Train Service

Train connections
Service disruptions



Continuous improvements
Recovery Plans
Key Process Indicators
Reliable & consistent transit times



Inland Terminals

Carter turn time
On-time train schedule



Automated gate system
Gate & train Reservations
Expanded footprints
Managing to optimize operations



Export Shipments

At ports to meet vessels

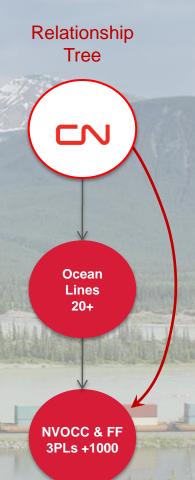


Constant monitoring of ETA's Export cut-offs managed on daily basis



Reaching out to North American Players

- Ongoing meetings with freight forwarders in Canada and the US to better understand their business
- Educate the freight forwarders about CN initiatives including:
 - Collaboration Agreements
 - New Intermodal Terminals
 - Prospective products
- Provide industry insight
- Go beyond information from Steamship lines to communicate our supply chain initiatives
- Define initiatives from BCO and NVO market feedback





What Matters to NVOCCs

VISIBILITY

Direct EDI interchange to better see what is in the pipeline. Critical visibility of Terminal/Gate activity and Ocean **Terminal Dwell**

Early notifications of supply chain understanding of their causes and the recovery plans

disruptions, a better more importantly, to be kept informed of

ACCOUNTABILITY

Total supply chain from overseas origin, tracked to inland destination and associated KPI's is essential. **Port Operators and** Railways need to collaborate

Ability to talk to a live person at the terminal level to resolve exceptional situations such as gate appointments, damages and ingate/outgate transactions

CONTACT

COMMUNICATION